

Default Report

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Q1 - Are you a student or faculty member?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Are you a s	1	3	2.07	0.88	0.78	75

#	Answer	%	Count
1	Student	36.00%	27
2	Faculty	21.33%	16
3	Non-Facult	42.67%	32
4	Other	0.00%	0
	Total	100%	75

Q2 - What department are you associated with?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What depa	1	19	12.13	5.92	35.05	75

#	Answer	%	Count
1	Aerospace	2.67%	2
2	Biology & E	1.33%	1
3	Biomedical	8.00%	6
4	Business	5.33%	4
5	Chemical E	0.00%	0
6	Chemistry	2.67%	2
7	Civil Enviro	5.33%	4
8	Computer S	5.33%	4
9	Electrical &	2.67%	2
10	Fire Protec	1.33%	1
11	Humanities	14.67%	11
12	Integrative	4.00%	3
13	Mathemati	4.00%	3
14	Mechanica	8.00%	6
15	Physical En	0.00%	0
16	Physics	0.00%	0
17	Robotics En	1.33%	1
18	Social Scier	0.00%	0
19	Other	33.33%	25
	Total	100%	75

Q3 - How do you learn information best? Please sort the following options from the least to most in ter

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Reading te	1	6	2.97	1.65	2.73	71
2	Viewing pic	1	6	3.01	1.17	1.37	71
3	Viewing dia	1	6	2.94	1.38	1.91	71
4	Watching v	1	6	2.9	1.63	2.65	71

5 Watching v	1	6	4.13	1.41	2	71
6 Listening to	1	6	5.04	1.7	2.89	71

#	Question	1	2	3	4			
1	Reading te	28.17%	20	16.90%	12	14.08%	10	18.31%
2	Viewing pic	8.45%	6	25.35%	18	38.03%	27	14.08%
3	Viewing dia	16.90%	12	25.35%	18	22.54%	16	21.13%
4	Watching v	29.58%	21	16.90%	12	14.08%	10	18.31%
5	Watching v	5.63%	4	12.68%	9	8.45%	6	23.94%
6	Listening tc	11.27%	8	2.82%	2	2.82%	2	4.23%

Q7 - Are you aware that your university has support articles to help you with technological issues and re

#	Field	Minimum	Maximum	Mean	Std Deviat	Variance	Count
1	Are you aw	1	2	1.09	0.29	0.09	74

#	Answer	%	Count
1	Yes	90.54%	67
2	No	9.46%	7
	Total	100%	74

Q4 - Is your preferred learning method met by your University's IT support pages?

#	Field	Minimum	Maximum	Mean	Std Deviat	Variance	Count
1	Is your pre	1	2	1.34	0.48	0.23	61

#	Answer	%	Count
1	Yes	65.57%	40
2	No	34.43%	21
	Total	100%	61

Q5 - How would you describe the detail level of your University's IT support pages?

#	Field	Minimum	Maximum	Mean	Std Deviat	Variance	Count
1	How would	1	3	1.7	0.49	0.24	61

#	Answer	%	Count
1	Does not su	31.15%	19
2	Supplies er	67.21%	41
3	Supplies to	1.64%	1
	Total	100%	61

Q6 - How would you rate the overall communication level of your university's IT support articles on a sc

#	Field	Minimum	Maximum	Mean	Std Deviat	Variance	Count
1	How would	1	4	1.92	0.63	0.4	61

#	Answer	%	Count
1	4 (Excellen	22.95%	14
2	3 (Good)	63.93%	39
3	2 (Bad)	11.48%	7

4 1 (Extreme	1.64%	1
Total	100%	61

	5		6	Total	
13	15.49%	11	7.04%	5	71
10	12.68%	9	1.41%	1	71
15	9.86%	7	4.23%	3	71
13	15.49%	11	5.63%	4	71
17	35.21%	25	14.08%	10	71
3	11.27%	8	67.61%	48	71

requests?

ale of 1-4?