



# Evaluating the Impacts of the Cape Town Street People Policy

Thomas DellaCroce

Connor Huftalen

Cassandra Lira

Elena Raden

# Team Hope

Thomas DellaCroce

*Industrial Engineering*

Connor Huftalen

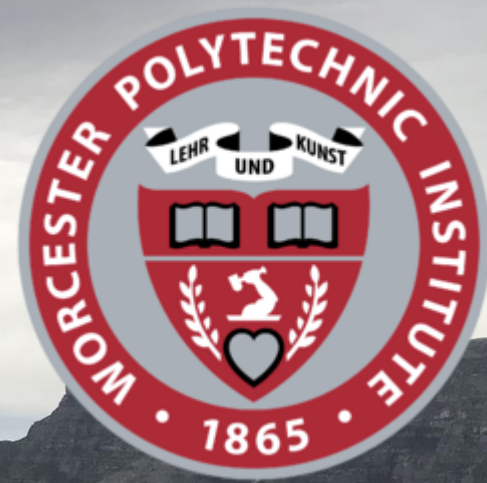
*Physics*

Cassandra Lira

*Aerospace Engineering*

Elena Raden

*Biomedical Engineering*





# The Street People Policy and Relevant Bylaws

*Public Space and Nuisance Bylaw*

*Waste Management Bylaw*



## STREET PEOPLE POLICY (POLICY NUMBER 12398B)

REVISED AND APPROVED : 04 DECEMBER 2013  
C24/12/13

(Previous Policies: MC06/06/04 of 09 June 2004  
: C44/05/13 of 29 May 2013)

STREET PEOPLE Policy-, September 2013

### 8. Implementation Programme

8.1. This programme will be implemented in collaboration with stakeholders. MOU's will be signed with NGOs to ensure the delivery of quality services.

### 9. Monitoring, Evaluation and Review

9.1. The policy will be reviewed and updated every two years or in light of evidence that indicates that this policy is not meeting the outcomes set out in section two.

9.2. Street people forums, networks, structures and other affected parties may consult with the Street People Programme on the efficacy of this policy and the extent to which it achieves its aims. This will be relayed directly to the Head of SDECD through the appropriate channels.

9.3. The compilation of annual implementation plans will specify details of targets to be reached in the short, medium and long term and evaluation tools will specify quantitative and qualitative indicators with time-frames, which will assist in tracking progress on the achievement of policy objectives. The implementing role players will use these tools in their internal M&E process by providing regular reports on policy and programme performance.

### 10. Annexures

This policy should be read in conjunction with the following Annexures

- A Street People implementation Plan
- B LNOC Constitution

# Objectives

---

## Our Goal:

*Help The Hope Exchange find solutions to the homelessness crisis through assessment of the Street People Policy*

1. Determine How the Policy was Developed

2. Evaluate the Policy's Impact on Stakeholders

3. Identify Complications in the Policy

4. Create a Video to Advocate for The Hope Exchange

# Stakeholder Groups

*City Officials*  
*NGOs*  
*Lawyers*  
*Street People*



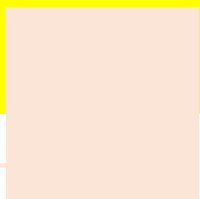
STRAATWERK



CITY OF CAPE TOWN  
ISIXEKO SASEKAPA  
STAD KAAPSTAD



# Our Findings



# Greatest Needs of Street People

*Affordable housing*

*Access to employment opportunities*

Street  
People's  
Concerns  
with  
current  
resources

*Shelter fees*  
*LGBTQ+*  
*EPWP*  
*Labor laws*





# CITY FINES 199 HOMELESS

*Outcry over treatment of defenceless people living on streets*

to how the homeless were expected to pay the fines, which range from R300 for obstructing pedestrians on the pavement with any object or motor vehicle; R1 000 for sleeping in a stationary motor vehicle in a public place; and R1 500 for making a noise.



Smith said the City had offered the homeless job opportunities, which "many had turned down". The City did not answer questions relating to this too. "The issuing of fines in relation to this specific by-law is not new, either

lined hundreds of rands but giving us a fine for sleeping on streets is harsh. There are spaces at shelters and while programmes, we are too busy to help at once," said Ben Faakir Abrahams, 24

Complaint

Field worker

Peace officer

Law enforcement

## Protocol for Police Engagement

Not clearly detailed or enforced  
Not always followed

47 field workers and 20 peace officers in Cape Town

# Reintegration vs Rehabilitation

*Both are necessary*

*Disagreement on what  
to prioritize*



# Current Communication Between City and NGOs

*Both want improved collaboration  
NGOs' concerns with City Dialogues  
Disagreements within each side*



# Our Recommendations



# Improving Collaboration Between the City and NGOs



*Meetings between DSD and NGO social workers*  
*Independent facilitator*  
*Street People's Forum Dialogue*



Revisiting the  
Policy and  
Bylaws

*Outline police protocol*

*Address criminalization of homelessness*

# Expand EPWP and Safe Spaces



## Building on the City's Accomplishments

CLAREMONT | RONDEBOSCH

# People's Post



TUESDAY 15 October 2019 | Tel: 021 910 6500 | Email: post@peoplespost.co.za | Website: www.peoplespost.co.za

@peoplespostnewspaper @ThePeoplesPost People's Post

WESTERN CAPE

## Homeless study queried

NETTALIE VILJOEN

So how many homeless people are there in Cape Town? With World Homeless Day marked around the world on Thursday 19 October, this conundrum was again under the spotlight.

An answer, provided by an enumeration study conducted in November 2018, has been drawn into question by service providers who work with the homeless.

According to the Western Cape government's 2018 statistics, released to the press in June, there are about 4 902 homeless people in the greater Cape Town area, with more than 700 living in the central business district (CBD).

This constitutes a 16% decrease when compared to the findings of a study done four years earlier. The study released by the City's then Mayor member for social development and early childhood development (SDECD) Suzzette Little's directorate, "Street People Research 2014/15", found there were 7 383 homeless people in Cape Town at that time.

Jon Hopkins, chief operations officer (COO) of U-turn, a registered Christian non-governmental organisation (NGO), says the reality experienced by U-turn or any of its NGO partners across the City is the exact opposite. U-turn, focused on the rehabilitation of the homeless, keeps extensive records on numbers of people it sees yearly.

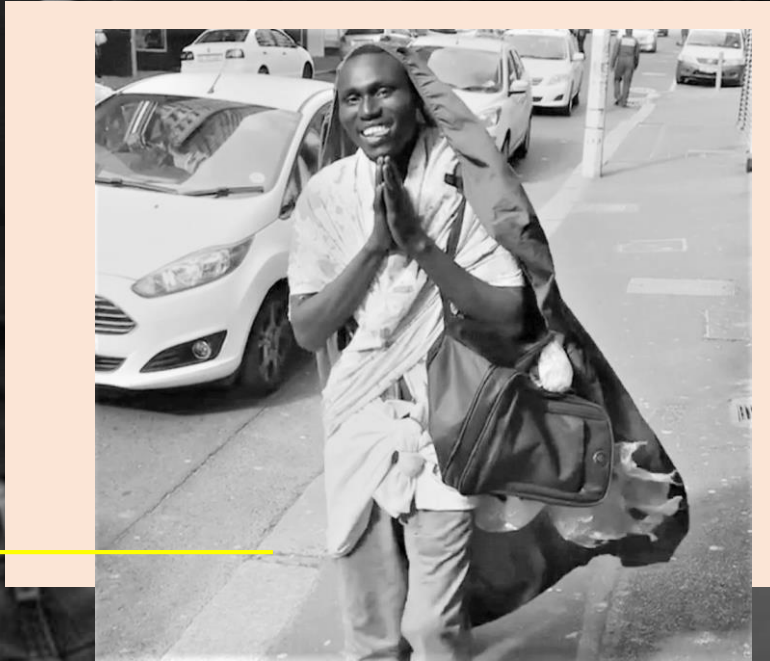
"These numbers have not decreased; the number of individuals accessing our services has increased by 35% since 2015," Hopkins says. Social worker Ian Veary of the Street Peoples Forum (SPF) – a sector body formed by organisations whose clients in-



Celebrating life in abundance

Specialist physician at Victoria Hospital who spearheaded the palliative care programme – with Western Cape minister Mcebisi Msimang, at the opening of the new Abundant Life Palliative Care Centre at Victoria Hospital on Friday 11 October 2019. For the full story.

► To page 3.



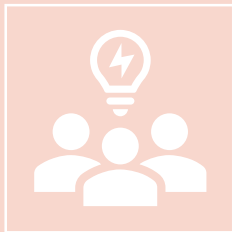
Visiting Reintegration and Rehabilitation on Case-by-Case Basis



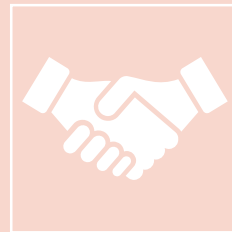
# Moving Forward Together



COMMUNICATION



COLLABORATION



CONFIDENCE

the  
class

# Video For The Hope Exchange

*Raising Awareness  
and Support*



# Acknowledgements

*Ian Veary and The Hope Exchange  
Professors Belz and Tshiguvho  
All interview participants*