



# Strengthening Community through Digital Platforms

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# About Capacity



Talent & Startup incubator for persons with a refugee or migrant background

Empowering refugee and migrants through entrepreneurship



*Enroll as a*

**PARTICIPANT  
OF OUR  
PROGRAMMES**



*Take action as a*

**VOLUNTEER**



*Become a*

**PARTNER**

- Entrepreneurship Programme
- Access Programme
- Access Fast Track Programme
- Seeking a digital platform to connect their network



@capacityzurich



### Goal:

Identify and recommend a digital solution to strengthen Capacity's network and increase the visibility of their entrepreneurs to potential audiences such as clients, sponsors, and donors.

### Objectives:

1. Develop an understanding of the challenges Capacity faces.
2. Research and narrow down a list of potential platforms.
3. Present live demonstrations of recommended platform(s) to Capacity.

# Our Strategy

## Interviews

- 12 Semi-structured interviews
- 2 additional written responses
- Transcribed and evaluated all answers

## Platform Research

- Developed 25 specific criteria
- Found platforms that fit the criteria

## Determine the Finalists

- Set up comparison chart
- Determined platforms that *best* fit the criteria

## Make a Recommendation

- Live demonstration of the top platform(s)
- Gave advice on how to effectively implement

1. Community space for networking, promoting events, and discussion.
2. Accessible to entire Capacity ecosystem.
3. More effective and organized than WhatsApp.
4. Alumni can update their own information.
5. Potential to grow and evolve.





 **tribe.**



 **Discourse**

**Circle**



**mighty networks**

- 13 Different platforms

- Ranging from classrooms to community building spaces

- Created a list of criteria and features that Capacity would benefit from

## Platform Selection Methods

Criteria	Weight	Mighty Networks	Circle	...	Sakai	...	Moodle (LMS)	...
Total	1680	1518 (90%)	1504 (90%)	...	950 (57%)	...	794 (47%)	...
Ability to create multiple spaces	10	9	10	...	3	...	0	...
Compatibility with OR replacement of Google Classroom	10	10	8	...	10	...	8	...
Different levels of access	10	10	10	...	7	...	10	...
Ability to maintain many members	10	10	9	...	10	...	10	...
Ability to obtain and present entrepreneur information	10	8	9	...	5	...	5	...
Community marketplace	8	4	6	...	0	...	0	...
Price	8	8	7	...	10	...	10	...
Ease of use	8	8	9	...	8	...	4	...
...	...	...	...		...		...	

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Dylan Olmsted



**Fri, Oct 7**  
11:00am - 7:00pm CEST

**Zurich HB**  
Get Directions

**Dylan's Dogs Food Truck**

Grab some delicious New York style hot dogs on Friday afternoon by the train station!

Event Posted 5d ago

Share your thoughts...




Capacity Test Community

Home

Latest

JD Start a post



**Karl John** ENTREPRENEUR 5 days ago  
Posted in Entrepreneur Events

**Selling my coffee at Starbucks!**

On October 20th from 11AM to 3PM I will be selling my coffee at the Starbucks on Stauffacherstrasse.

Like Comment 0 comments

JD John Doe Go Live

Get started

- Basics
- Setup a payroll
- Invite your first members

Upcoming events

7 DEC Event B 09:00 PM - 10:00 PM CET

Trending Posts

- JD Food Truck @ Zurich HB John Doe
- JD How do I reach more p John Doe
- JD Getting Familiar with C John Doe







- Presented highest scoring platforms to members of the Capacity team
- In-depth demonstrations on Mighty Networks and Circle
- Recommended implementation strategies

Thank You!



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