WORCESTER POLYTECHNIC INSTITUTE

# DESIGN OF SIGNAGE AND INFORMATION SYSTEM

# To Protect the Alpine Zone SUPPLEMENTAL MATERIAL

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## **Appendix A: Authorship Page**

Chapter/Section	Primary Author	Primary Editors
Background		
Introduction	Danielle C.	Jonathan A.
Overview of the White Mountains	Danielle C.	Ethan C.
Alpine Zones	Jonathan A.	Danielle C.
Why Alpine Zones Matter	Jonathan A.	Ethan C.
Environmental Damage in the Alpine Zone	Ben P.	Ethan C.
Methods that Aim to Prevent Damage	Ben P.	Danielle C.
Information Systems	Ben P.	Jonathan A.
Signage Systems	Ethan C. Danielle C.	Ben P.
Trail Stewards	Danielle C.	Ben P.
Trail Science	Danielle C. Ben P.	Jonathan A.
Combining Methods to Alter Hiker Behavior	Jonathan A.	Ben P.
Our Project, the WTN, and the USFS	Danielle C. Ben P.	Ethan C.

## Appendix A: Authorship Page

Chapter/Section	Primary Author	Primary Editors
Methodology	-	
O1: Investigated threats to the flora within the Alpine Zone of the WMNF	Danielle C.	Jonathan A.
O2: Explored existing communication methods and systems	Jonathan A. Danielle C.	Ethan C. Danielle C.
O3: Developed approaches to designing a system for environmental protection	Jonathan A.	Danielle C.
O4: Produced and evaluated prototype system	All	Jonathan A. Danielle C.
05: Developed final deliverables and recommendations	Danielle C. Ben P.	Jonathan A.
Alpine Zone Signage and Digital Repository System	-	-
Introduction	Jonathan A.	All
Alpine Zone Damage and Combating Methods	Danielle C.	All
The Digital and Physical System	Danielle C. Ben P.	All
Interpretive Signage Computer Aided Design	Ben P.	All
Design of Interpretive Signage Component	Danielle C.	All

## **Appendix A: Authorship Page**

Chapter/Section	Primary Author	Primary Editors
Digital Repository Component	Jonathan A. Ethan C. Danielle C.	All
Recommendations and Final Thoughts	Ben P.	All

## Appendix B: Interviewees and Organizations

- Michael Benson Backcountry Wilderness Manager, United States Forest Service
- · Araceli Gonzalez World Trails Ambassador, World Trails Network
- Nicolette Keown Lead Visitor Services Information Assistant Scientist, United States Forest Service
- Hailey Lynch Summit Steward, United States Forest Service
- John Marunowski Forest Partnership and Volunteer Coordinator, United States Forest Service
- Rebecca Oreskes Retired, United States Forest Service
- Nancy Ritger Appalachian Mountain Club
- Nathaniel Scrimshaw Chair, World Trails Network-Hub for the Americas
- Myles Sornborger Hydrologic Technician, United States Forest Service

### **Appendix C: Interview Preamble**

We are students from Worcester Polytechnic Institute in Massachusetts working with the World Trails Network Hub for the Americas to investigate the harm hikers cause to trails in the White Mountain National Forest.

We are conducting interviews with trail professionals and would be grateful for your participation. We believe this research will help protect the alpine zone of the WMNF.

This interview should take approximately 45 minutes. Your participation is completely voluntary, and you may withdraw at any time. If you agree, we would like to include some of your responses in our final report which is published on the WPI library database. We will send you our report for approval before finalizing it.

If you have any questions, you may contact our faculty advisor (<u>cdehner@WPI.EDU</u>) or <u>stuler@WPI.EDU</u>). If you would like, we are happy to share a copy of our results at the conclusion of the study, by leaving your email address with us. Additionally, you can find the final report at (<u>https://digital.WPI.EDU/collections/iqp</u>)

Thank you for your participation!

### **Appendix D: Interview Questions**

- What experiences have led you to your current position with \*interviewee's organization\*?
- Can you describe what your current position entails?
- What methods have you seen work the best for protecting the alpine zone?
- What are your opinions on current signage used to protect the alpine zone?
  - How could the current signs be improved upon?
- When speaking with people in the backcountry, what kinds of information were they most looking for?
- What kinds of information would you like to see included in interpretive signage and/or digital repository in the alpine zone?
- Would you recommend anybody to speak with for more information?

### **Appendix E: Survey Preamble**

We are students from Worcester Polytechnic Institute in Massachusetts, working with the World Trails Network Hub for the Americas, to investigate the harm hikers cause to trails in the White Mountain National Forest (WMNF).

We are conducting a survey of hikers in the area and would be grateful for your participation. We believe this research will help protect the alpine zone of the WMNF.

The survey should take approximately 5 minutes. Your participation is completely voluntary, and you may withdraw at any time. Your answers will remain anonymous. No names or identifying information will appear in the questionnaire, project report, or publications.

If you have any questions, you may contact us (gr-A23.AlpineZone@WPI.EDU) and our faculty advisors (cdehner@WPI.EDU or stuler@WPI.EDU). If you would like, we are happy to share a copy of our results at the conclusion of the study, by leaving your email address with us. Additionally, you can find the final report at <a href="https://digital.WPI.EDU/collections/iqp">https://digital.WPI.EDU/collections/iqp</a>). Thank you for your participation!

## Appendix F: Cohort Hiking Survey Questions

This survey was created for individuals in the WPI cohort.

1.	How	frequently	did you	ı hike prior	to IQP?
----	-----	------------	---------	--------------	---------

- a. Weekly (or more than)
- b. Monthly
- c. Every few months
- d. Yearly
- e. Never
- f.Other...
- 2. How frequently have you been hiking since IQP?
  - a. 2-3 times total
  - b.1 or 0 times total
  - c. 1-2 times per week
  - d.3+ times per week
- 3. When hiking...

	Always	Often	Sometimes	Rarely	Never
I read signs presented at trailheads.					
I read signs posted throughout the trail.					
I step or walk off the trail.					

- 4. Check any acceptable reasons to step or walk off the trail.
  - a. To move out of another person's way
  - b. To look at a plant or animal
  - c. To access an outlook/better view
  - d. To find a place to rest
  - e. To avoid elements (puddles, rocks, branches)
  - f. Other...
- 5. Think back to your most recent hike. How many of the following did you see? Respond with a number (1, 2, 3, etc.) or a "0" if none.
  - a. Guidance signs on the trail\_\_\_\_
  - b. Signs providing reasons to not step off the trail\_\_\_\_

## Appendix F: Cohort Hiking Survey Questions

c. Trailblazers
d. Creeks
e. Signs about plants
f. Unique plants
g. Signs about animals
h. Unique animals
What kinds of information would you want to see or learn more about while hiking.

- 6. What kinds of information would you want to see or learn more about while hiking?
- 7. How could we make signs along trails more noticeable?

## Appendix G: Welch-Dickey Survey Questions

This survey was created for members of the WPI cohort who hiked to the Welch-Dickey Outlook with our project group.

- 1. What do you remember specifically about the signage while hiking to the Welch-Dickey outlook?
- 2. What kinds of information would you want to see or learn about at the outlook of Welch-Dickey?
- 3. How could we make signs at the Welch-Dickey outlook more noticeable?

## **Appendix H: Compiled Findings**

This table is how we organized our findings. The first row is what we learned, while the first column is the resource through which we found that.

				FINDINGS				
	Hikers step off the trail because of trail design, ease of passage, recklessness, and lack of awareness	Education, including backcountry stewards, is one of the most influential methods for keeping hikers on the trail	Sign placement should include locations where people are likely to stop	Alpine zone signage is more likely to be read by visitors if it contains strong imagery, color, and limited text	When signage contains unique and memorable facts specific to the alpine zone, people are more likely to remember the message and stay on the trail	Signage that provides users with information they want/need attracts them to the sign	People hiking in the backcountry are often looking for direction and weather infomation	People who visit Franconia Ridge speak many different languages.
Interviews:								
Hailey Lynch	$\checkmark$	ightharpoons		ightharpoons				$\checkmark$
Myles Sornborger	~		~	~				
Nikki Keown	ightharpoons	$ lap{}$			✓	$\overline{\mathbf{v}}$		
Mike Benson				~				
John Marunowski		$ lap{}$	$\overline{\mathbf{V}}$	ightharpoons		$\overline{\mathbf{v}}$	$\checkmark$	
Nancy Ritger	~	~						~
Araceli González	ightharpoons	ightharpoons	$\overline{\mathbf{Z}}$	ightharpoons	$\checkmark$			
Rebecca Oreskes	~							
Other:								
Cohort Participant observation of hike to Welch-Dickey Outlook	$\overline{\mathbf{z}}$							
Existing Resource analysis						$\overline{\mathbf{Z}}$		
Cohort Survey from hike to Welch-Dickey outlook				$\overline{\mathbf{v}}$				
Cohort Survey about signage and hiking	✓			✓				
Direct observations from Franconia Ridge Loop hike	<b>✓</b>	✓	$\checkmark$	<b>~</b>		~	$\checkmark$	~
Direct observation of hikers at Welch-Dickey Outlook	✓							

## Appendix I: Observation Table from Welch-Dickey

This table organized our visitor observation from Welch-Dickey outlook.

- People Count: Number of people per group
- Pet?: Does the group have a pet?
- If Pet, Leash?: Does the pet within the group have a leash?
- Read Sign?: Did the group read the present signage?
- Linger?: How long did the group linger at the outlook?
- Gender?: Are the visitors male or female?
- Prepared?: Are the visitors prepared?
- Off-trail?: Did the visitors step off trail (including their pets)?

#### Symbol legend:

- D: Dog
- Y: Yes
- N: No
- M: Male
- F: Female

People Count	Pet?	If Pet, Leash?	Read Sign?	Linger?	Gender	Prepared?	Off-Trail?	Notes
1	1-D	Υ	N		M	Y	N	
1	1-D	N	N		M	Y	N	LNT
2	N	N	N		M,F	Υ	N	
1	N	N	N		M	N	N	Trail runners
1	1-D	Υ	N		F	Y	N	
1	N	N	Υ	30s	M	Y	N	
1	N	N	Υ	15s	F	Υ	N	
5	N	N	Υ	15s	3F,2M	N	N	One guide, one wanted to go off-trail but was informed by "guide"
1	2-D	1Y,1N	N		F	Υ	N	
1	N	N	N		M	Υ	N	
1	1-D	N	N		M	Υ	N (dog briefly)	
1	N	N	Υ	15s	M	Υ	N	
2	N	N	N		M,F	N	N	Trail runners
4	1-D	N	N		2M,2F (2kids)	Υ	N	Adult(F) reminded to stay on trail
2	N	N	N		2F	Υ	N	
2	N	N	Υ	15s	M,F	N	N	
2	N	N	Υ	15s	2F	Υ	N	
17	N	N	Y (1)	10s	1M	25%Y,75%N	Y(3)	Wedding party, 3 were afraid of slipping
2	N	N	N		2F	Υ	N	
3	N	N	N		3F	Υ	N	
4	N	N	N		4F	Y	N	
2	N	N	N		M,F	N	N	
3	N	N	N		3M	N	N	
1	N	N	N		M	N	N	
1	1-D	Y(only at sub-alpine)	Υ	3-5mins	M,F	Υ	N	Reminded company to stay on trail, M did not realize at first and stuck to rock to avoid vegetation
1	N	N	N		M	Υ	N	
2	N	N	N		2F	Υ	N	
1	N	N	N		M	Υ	N	
3	N	N	N		3M	N(2)	N	
2	N	N	N		M,F	Υ	N	
1	2-D	1Y,1N	N		F	Υ	N	
1	N	N	N		M	N	N	
2	N	N	Υ	15s	2F	Υ	Υ	Walked carefully off-trail to avoid slipping (note it was visually slippery, but not)
75								** main reason people walked off trail was becuase a rock was wet and looked slippery



## **Appendix J: Interview Data Chart**

This table summarized our findings through our interviews, where the first row is our interviewees, and the first column is the topic we asked about.

	Nikki	Myles	Mike	John	Araceli	Nancy	Hailey	Rebecca
Information Hikers Wanted	- Weather Information - what her task was working - small talk - *some* were interested in plants	- How far to <place></place>	- How far to <place> - Weather - Camping - Signage confusion</place>	- weather - travel info (How much further)	N/A	N/A	- Low word count - French	- Some people like to talk to rangers, some do not - Few nagative encounters - Some people are frightened? - No one hiker profile
State of Signage	- good intentions thus far	- Messaging is decent - Font is too small	- Too wordy	- kiosks were huge improvement	<ul> <li>-Kiosks were an improvement, but needs to account for generational changes</li> </ul>	does not like signs	- Not great, needs more work	- "Probably important"
Improvements of Signage	- get more people interested in the plants	- Draw attention to ground - How to prevent damage	- Less words more picutres - Specific word choice	- less words/more pictures	Visual, grab the expected audience's attention.     Audience changes over generations - Colors, pictures, cartoons, diagrams	N/A	- French - Short and to the point - Welcoming	- As little as possible - Simple and readable maps
Placement of Signage	N/A	- Should be placed before alpine zone not in the alpine zone - Should be where people want to stop	- Depends on needs of the area	- stopping points - before the Alpine Zone: trail heads and along trail	- Stopping points where people have energy - Try to avoid where someone might be exhuasted, they'll take a break and not read anything	N/A	- Locations where the hikers are likely to go off trail	- Trailhead - Signs can also attract people to where you do not want them to be
Fines	- passes are effective ways to get people in the visitor center and talking to professionals	- Can deter, but also cause people to act in defiance	- Tickets don't tend to work	N/A	N/A	N/A	N/A	N/A
Corded Fence	- Very Effective; people don't really notice	- Very Effective	- Very Effective	- very effective/huge fan - wish it could be more natural in the landscape	N/A	- effective but takes away from the natural landscape	N/A	N/A
Causes of Hiker Damage	- leaving trail - negligance - not looking down at plants	- Rest/Lunch Places - Confusion - Passing - Trails Converging	- Large quantities of hikers	N/A	- Exhaustion - Resting - Phone usage	lack of education don't know what the right thing is	- Not being aware - High traffic	- Lack of trail managment - Hiker traffic
Best Mitigation Method	- closure areas - steward communication - string fencing	- Physical Barriers	- Curb visitor usage (permits, limit people, limit time)	- steward communication and on site communication - blazing	- Communicate when indiviuals are most succeptible to information	- educate people through stewardship	- Stewards	Keeping people on trail     Trail maintenance     Wide trails     High of scree walls
lauguages spoken at Greenleaf						English, French (Quebecois)	french	

## **Appendix K: Resource Data Chart**

This table summarized the main takeaways from the content of the resources we analyzed. The first row is the resource that we analyzed, while the first column are the takeaways.

	AMC Guidebook	Yellowstone National Park App	GMC brochure - The Tundra Walk		Alltrails (Mount Lafayette and Franconia Ridge Trail Loop page)
Source Type	Paper	digital	paper	paper (waterproof)	digital
Types of information provided	- History - Usage, wilderness, and scenic areas of the WMNF - Parking fees and hiker shuttles - Appalacian Trail - Climate and Vegetation - Geology - Trip planning, weather, and safety - Storm damage to trails and roads - HikeSafe Hiker Responsibility Code - Following Trails - Lost information - What to carry and wear - Hiking with kids and dogs - Camping Regulations and roadside campgrounds - Fire regulations - Winter considerations - Backcountry hazards - Trail Maintenance - Leave No Trace Principles - Suggested hikes and information about every trail, such as time, distance, and difficulty, nearby housing, and roadside access	- People's Choice - Best Experiances - Intro - History - Geography - Geology - Biology and ecology - flora - fauna - forest fires - climate - recreation - legal jurisdiction - what to see - activities - get in - move around - eat - sleep - safety - tours - hotels - more visitor guides	- alpine protection information - 6 part description of places along the walk - GMC general information - geologic and human history - weather and airborne pollution - plants and animals - description of view of mt. mansfield from 4 cardinal directions	- National forest and USFS information - history - Driving tour thorugh franconia notch	- trail length - elevation gain - preview of trail (available with AllTrails+) - weather conditions - recommendations for packing (food, water, clothing) - reviews and photos
Мар	Paper maps included for all ranges of the WMNF - Federal Land - State Land - WMNF Wildnerness area, and scenic & natural areas - Alpine Zone marked in PINK - 4,000 footers marked with a TRIANGLE - Trails marked with a RED LINE	allows for download of map for offline access	No	yes, duh	yes, downloadable, and trackable with GPS
Image ratios	No images OTHER THAN the outline of the mountain range at the beginning of each section	~2 images per page (honestly should be more to break up the text)	- distribution of drawings and images - multiple images per page (good ratio)	images for all descriptions	- many images
Available in		yes (english, dutch, spanish, french,			- yes - determined by language of
different languages?		portugues, russian, mandarin)	No	no	device
Alpine Protection Information (ie stay on trail, keep dogs on leash, etc)	- XXIV talks about the climate and vegegation, and has a paragraph dedicated to the alpine zone (above timberline) vegetation - Following trails section from XXVII-XXIX - "Due to fragile vegetation, dogs should be leashed in the alpine zone." (XXXI)	N/A * not alpine	yes (walk only on rocks, do not pick plants or flowers, leash your dog)	no	no specific alpine information

## Appendix L: Shining Rock Midi Sign Content

#### Appendix L-1: Shining Rock Sign



## Appendix L: Shining Rock Midi Sign Content

### Appendix L-2: "Let's Take Care of our Mountains!" Panel



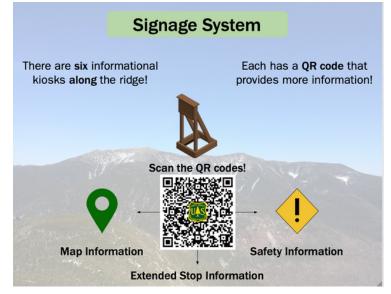
#### Appendix L-4: "Safety First!" Panel



#### Appendix L-3: "Ecology" Panel



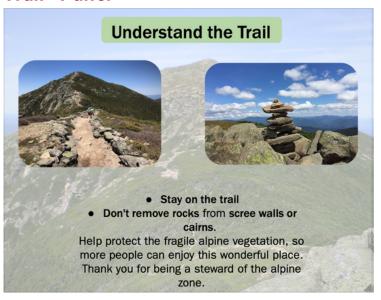
#### Appendix L-5: "Signage System" Panel





## Appendix L: Shining Rock Midi Sign Content

Appendix L-6: "Understanding the Trail" Panel



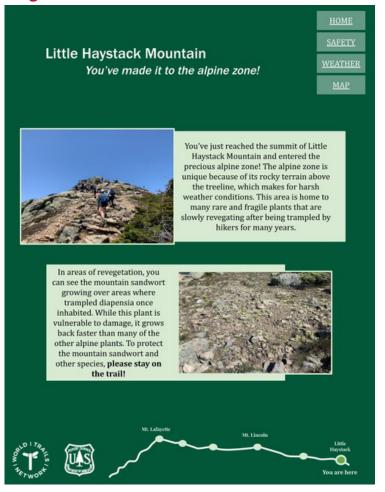
Appendix M-1: Language Selection Page



Appendix M-2: Stop Selection Page



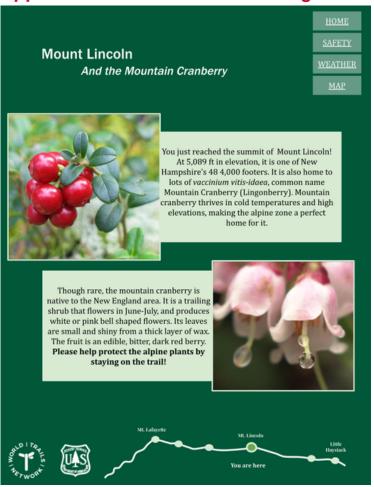
### Appendix M-3: Little Haystack Mountain Page



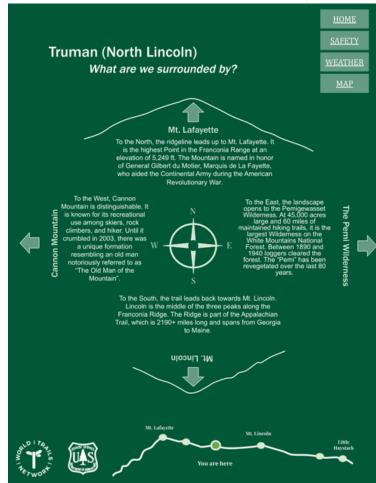
#### Appendix M-4: Little Ecosystem Page



#### Appendix M-5: Mount Lincoln Page



#### Appendix M-6: North Lincoln Page

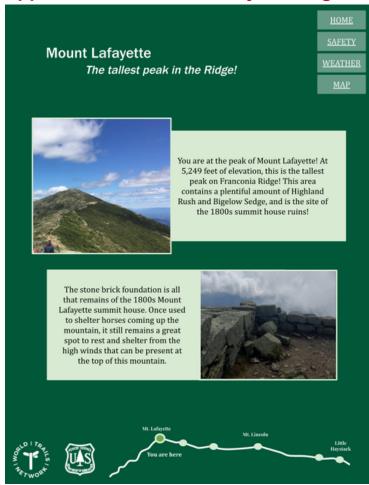




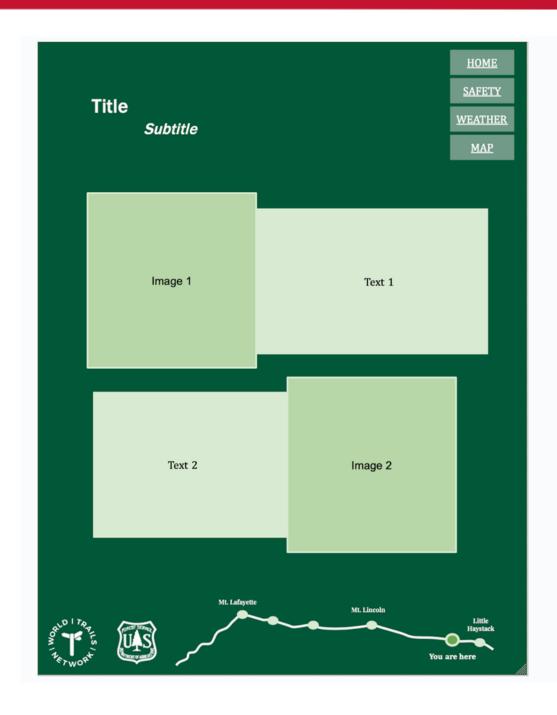
#### Appendix M-7: Alpine Meadow Page



#### Appendix M-8: Mount Lafayette Page



## **Appendix N: Digital Page Template**



Template Instructions:

Sign and QR code placed along in decided location.

QR code brings user to landing page, which allow them to choose language.

Selecting language hyperlinks user to the digital page for that sign.

This is the template for digital page.

## **Appendix 0: Physical Sign Template**

### PLEASE STAY ON THE TRAIL

Text (short blurb)

Image

**THANK YOU!** 





Appendix P-1: "Alpine Restoration" Sign



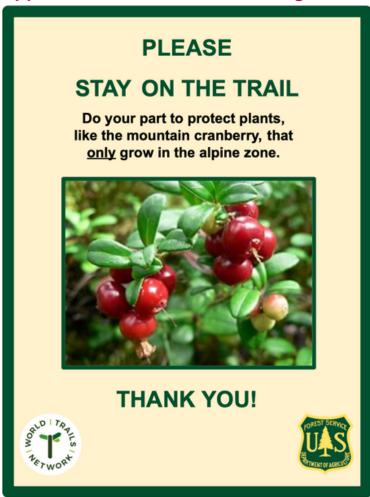
Appendix P-2: Little Haystack Mountain Sign



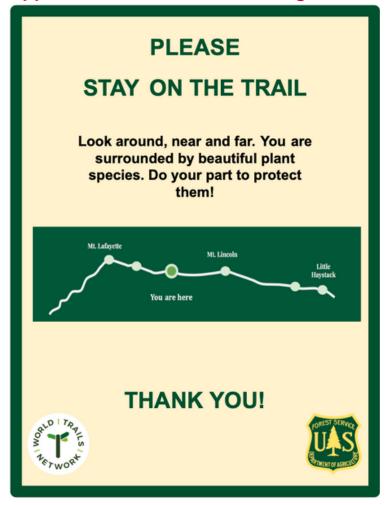
#### Appendix P-3: Little Ecosystem Sign



#### Appendix P-4: Mount Lincoln Sign



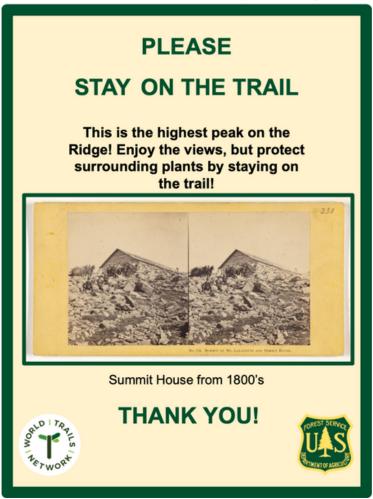
#### Appendix P-5: North Lincoln Sign



#### Appendix P-6: Alpine Meadow Sign



#### Appendix P-7: Mount Lafayette Sign



## **Appendix Q: Maps**

#### Appendix Q-1: Shining Rock Map

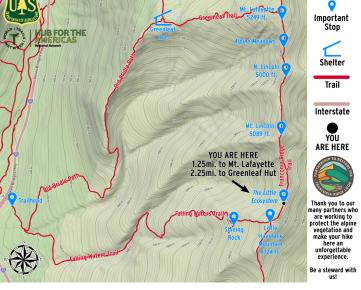


#### Appendix Q-2: Little Haystack Mountain Map



Appendix Q-4: Mount Lincoln Map

#### Appendix Q-3: Little Ecosystem Map

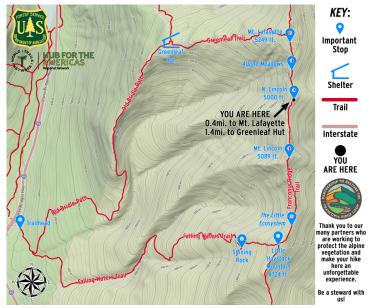






## **Appendix Q: Maps**

#### Appendix Q-5: N. Lincoln Map



#### Appendix Q-6: Alpine Meadows Map



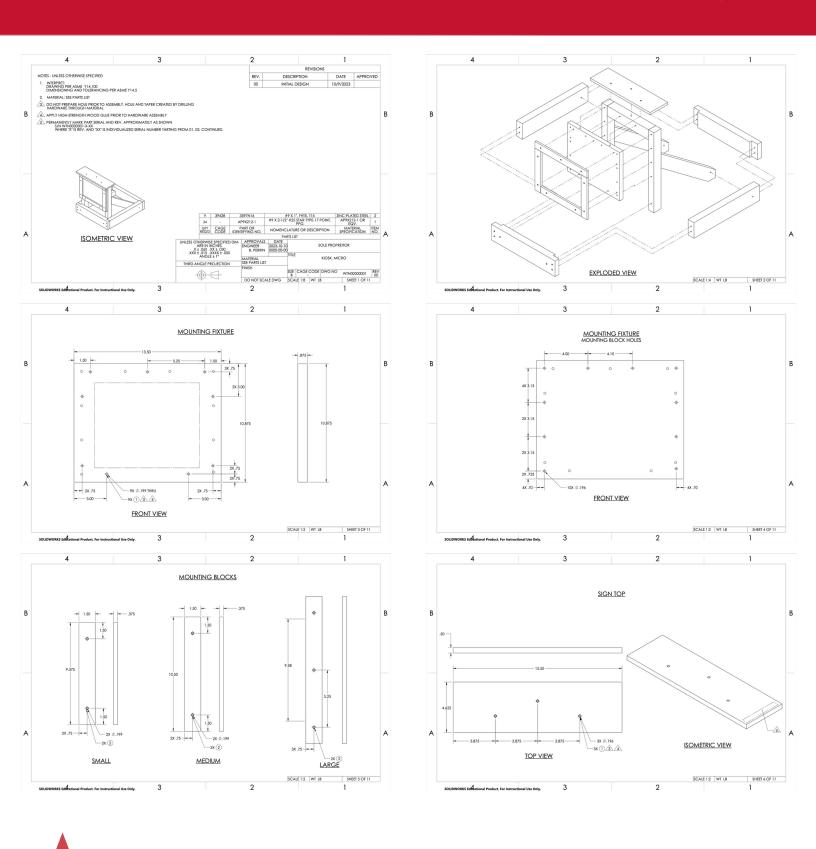
#### Appendix Q-7: Mount Lafayette Map



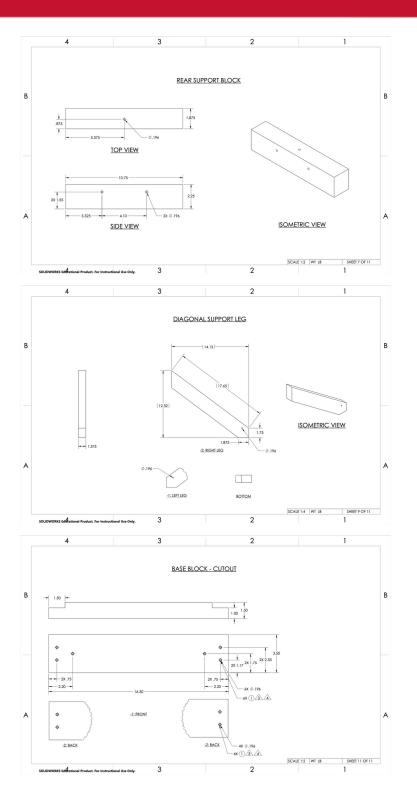
#### Appendix Q-8: Proposed Greenleaf Hut Map

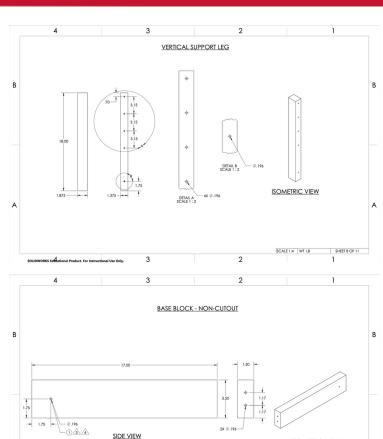


## Appendix R: Micro CAD Drawings



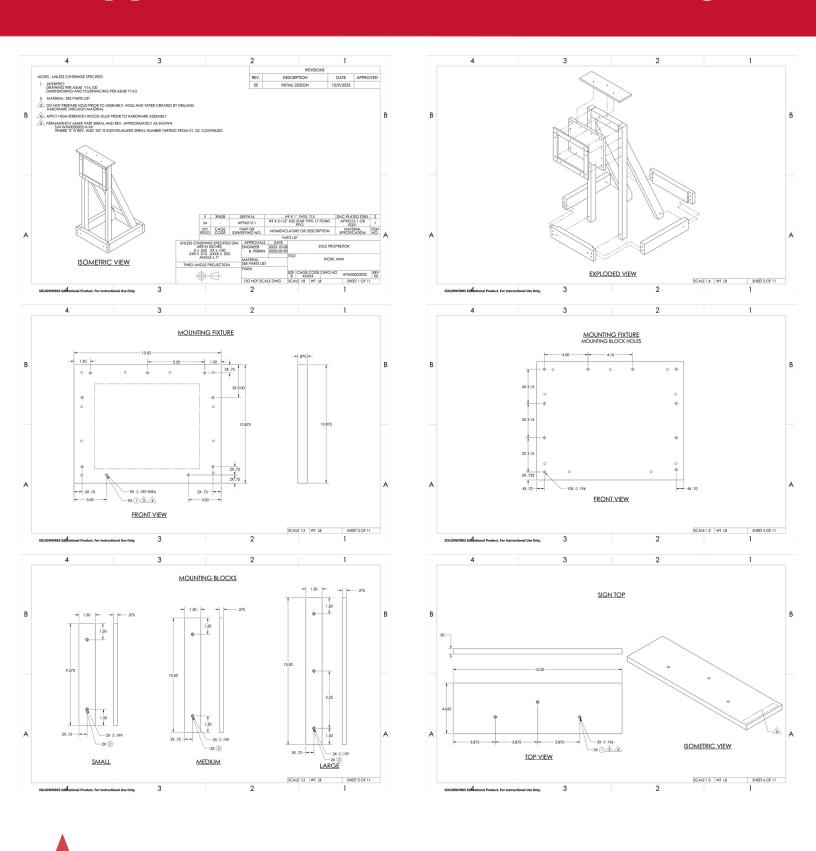
## **Appendix R: Micro CAD Drawings**



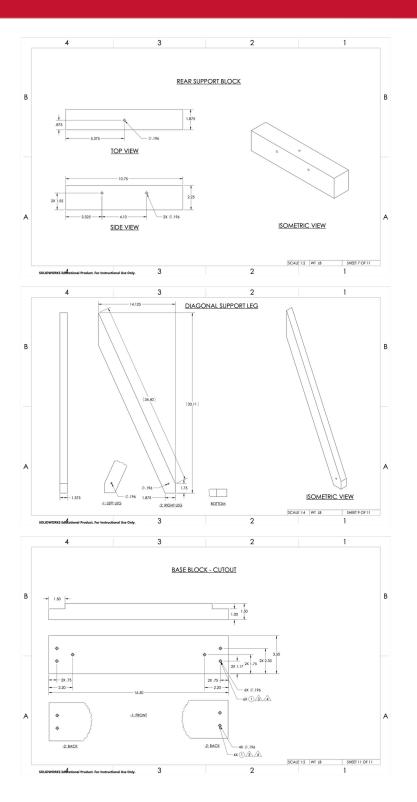


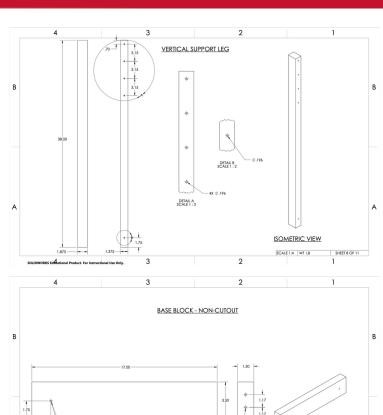
ISOMETRIC VIEW SCALE 1:4

## Appendix S: Mini CAD Drawings



## Appendix S: Mini CAD Drawings





SIDE VIEW



## Appendix T: Midi CAD Drawings

